

## Anatomy of a WV Human Rights Commission Charge/Complaint

## 10 Takeaways from the 2024 WV SHRM State Council HR Legislative & Law Conference

- 10. The best defense is a good offense (make sure you have policies and have trained your people on them and make sure you have good, clear documentation)
- 9. Put your carrier on notice (if applicable) and consider whether to hire a lawyer
- 8. Locate and preserve related documents
- 7. Interview potential witnesses (if you haven't already)
- 6. Prepare a strong response to the charge/complaint
- 5. Review WVHRC discovery with your lawyer and prepare a thorough response with reasonable objections
- 4. Work with your lawyer to prepare for the WVHRC interview
- 3. Answer questions slowly, clearly and thoughtfully
- 2. Don't be afraid to ask for help
- Be kind and professional: remember this isn't the end of the world



Ronda Harvey
Member
(304) 353-8160
ronda.harvey@steptoe-johnson.com



Allison Williams
Member
(304) 933-8144
allison.williams@steptoe-johnson.com



